



# ARIES INGENIERIA Y SISTEMAS

*AFTER SALES CUSTOMER SERVICES*

A team of professionals ready to help you optimize life cycle cost of your systems.

# ARIES

## CUSTOMER AFTER SALES SERVICES

A TEAM OF PROFESSIONALS READY TO HELP YOU OPTIMIZE LIFE CYCLE COST OF YOUR SYSTEMS

### ABOUT ARIES

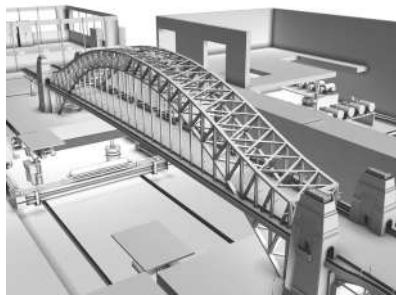
Founded in 1985, Aries Ingeniería y Sistemas, S.A. is an independent, global, and diversified engineering company with presence in over 20 countries. It aims to develop efficient solutions with high added value by combining the latest technology approaches with the best qualified team of professionals. The company provides engineering services including feasibility studies, basic and detailed engineering, construction, commissioning and operation of projects in the Automotive, Industrial, Railroad, Defense and security/UAS.



### INDUSTRIAL

HIGH-PRECISION FOR THE LEADERS OF THE INDUSTRY

Aries has over 25 years of experience in the Transportation and Industrial Sectors, providing tailor-made solutions in the fields of testing, measuring and monitoring specific parameters.



### TESTING SYSTEMS

HIGH-PERFORMANCE FOR COMPETITIVE ADVANTAGES

Aries provides test system solutions in the field of passive safety for the automotive industry, seismic simulation, servo-hydraulic test, vibrations and acoustics, environmental test, engine bench, and tailor-made tests.



### AFTER SALES SERVICES

- ▶ Purchasing Plans
- ▶ Calibration Services
- ▶ Preventive Maintenance
- ▶ Maintenance, Enhancement, and Support Agreements
- ▶ Extended Warranty
- ▶ Consulting Services
- ▶ Training
- ▶ Exchange and Repair Program

# SCOPE OF SERVICES



## PREVENTIVE, CORRECTIVE & EVOLUTIONARY MAINTENANCE

**Ensure your systems run optimally**  
Based on Aries test bench use, the required technical services and maintenance scope are determined. Including as package the product disassembly, inspection and in-house tests.

## EXTENDED WARRANTY COVERAGE

**Extensive annual repair coverage**  
The equipment repair program offers the repair/replacement of failed systems or components within a 12-month period.

## EXCHANGE AND REPAIR PROGRAM

**Comprehensive solutions for repairs**  
Our spare parts credit fund service provides great flexibility according to your needs, it also simplifies your procurement process.

## CALIBRATION SERVICES

**Industrial or accredited calibration**  
Calibration for Aries systems sensors can be in factory traceable or official laboratory certified by accredited entity, ENAC.

## MAINTENANCE & TECHNICAL SUPPORT AGREEMENTS

**Maximizing test efficiency**  
Aries analyzes systems on a case by case basis in order to offer the necessary software updates and implementation of new functionalities.

## REMOTE SUPPORT & CONSULTING SERVICES

**Assured technical assistance**  
Aries has a team of professionals ready to analyze your problems and provide timely assistance and effective solutions at your site or from our offices.

## TRAINING

**Custom training to fit your needs**  
Keeping your operational and maintenance personnel up to date on test bench component systems, tuning techniques, and much more.

## PAYMENT PLANS

**Flexible pricing and terms to meet your needs**  
ARIES attempts to use all resources to provide our customers with the best assistance and highest value.



## CONTACTS

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